DSEC
RAIL PROJECTS

QUALITY POLICY

DSEC Ltd is fully committed to a policy of quality management in the company and a philosophy of continuous improvement in all its operations. We recognise that adopting this approach gives us great commercial strength and that our commitment to a quality approach is not an optional extra.

DSEC Ltd is dedicated to operating a Quality Management System in accordance with the principles of BS EN ISO 9001:2015; in order to demonstrate its commitment to quality to both customers and employees, and adherence to all legal requirements

Our aim is to provide a service that meets our customer requirements in a timely manner. In support of this DSEC Ltd will ensure that all necessary resources are available to maintain this Business Management System and to improve its effectiveness.

Quality objectives shall be established, both strategically and individually, throughout the business. These objectives shall be reviewed on a regular basis via regular management meeting and feedback from both will be communicated to all personnel within the business.

Our employees are our greatest asset and we aim to give them every opportunity to use their skills and experience to improve the quality of the service we provide. To this end DSEC Ltd shall ensure that all personnel have the appropriate skills and competence in order to fully meet the requirements of this policy.

We want all our people to be committed to quality, to recognise its importance, and to act accordingly and we recognise that it is our responsibility to provide them with the means and the motivation to do so.

We shall not rest on our achievements but will continue to make quality a fundamental part of our policy, strategy and operations. We recognise that customers' expectations and perception of the quality of service we provide do not stand still and we are committed to meeting, and exceeding wherever possible, those expectations.

The Company's will ensure that this policy statement is briefed, understood and implemented at all levels within the company.

This policy will be reviewed annually as part of the Management review process, to ensure its continued relevance and adequacy.

Signed:	
Name (Print):	D Smalley
Position:	Managing Director
Dated :	31st October 2025

Review Date:- By 31st October 2026